

## **Attention Loyal Mountainside Clients**

Procedure for you to enter Mountainside Veterinary Hospital:

1) Effective July 13, 2020 we will be reopening the building to the public for Doctor scheduled appointments only. When you arrive, please call the main number (410-833-8085) to confirm your arrival and we will provide additional direction.

Certain appointments will continue to be "curbside" and we will come out to your vehicle for services such as...

- \* Our technician services - such as Toe nail trims, Anal glands and other technician only appointments
- \* Our surgical and boarding drop off and pick up.
- \* Our medication and food pick-up

2) Only 1 person per appointment will be allowed in the building. (Should you need help with your pet(s) a staff member will be available to help you.)

\*Due to this requirement we ask that you to leave any additional passengers or pets at home. (for example - children).

3) A face covering is required to enter the building. Hand sanitizer will be available as well as a handwashing area.

4) Please keep in mind we are experiencing a high volume of client requests to catch up on vaccines and other services. This means that we are booking appointments at least 2-3 weeks out for routine vaccinations. Please schedule accordingly.

PLEASE note: If you are experiencing any symptoms of COVID 19 OR have been in contact with any COVID positive individuals please wait for your Doctor's clearance prior to visiting the Hospital. If your pet is ill, we are happy to see your pet accompanied by an authorized individual and talk with you directly about their care.

With warm regards,

Mountainside Veterinary Hospital